**Light Project Peterborough**

**Peer Support Worker**

Light Project Peterborough was started by a group of Christians who believe in showing their faith in action. We are in place to serve the city and those in need.

**Purpose of Post**

To oversee our peer support service for people who are entrenched rough sleepers. The peer support worker will empower those who have formerly slept on the streets to volunteer in supporting others on the streets who are struggling to fulfil their potential.

The peer support worker will identify those that are suitable to offer support to entrenched rough sleepers. You will conduct training and empower those who are offering support or themselves entrenched rough sleepers to contribute proactively to solutions that create sustainable community living.

Taking an active interest in the development of the charity and those around them the post holder will have a passion for the ethos and values of Light Project Peterborough.

**Role reports to:** Light Project Peterborough Services Manager

**Based at:** The Garden House, Gravel Walk, Minster Precincts, Peterborough, PE1 1YU

**Hours**: Full time (37.5 hours)

**Main Duties and Responsibilities**

* Co-ordinate and lead activities including:
* Identify and train those formally sleeping rough to support others to move off the streets.
* Offer one to one and group support to the peer support group.
* Support the peer group to understand boundaries in supporting others in need and act as a point of contact to provide health and safety guidance.
* Conduct with the peer support group surveys and one to one interviews of those most entrenched to gather real time evidence of need.
* Work with the peer support group to identify and share barriers that hinder progression from the streets.
* Empower the peer support group to support services and professionals to help those who are entrenched rough sleepers progress.
* Work with the peer support group to enable members to present findings from the work.
* Ensure accurate and timely reporting of outputs and outcomes in service delivery are recorded, evaluated, and delivered as directed
* Work effectively with partners to ensure the most effective support for those in need
* Develop relationships to increase the charities fundraising income
* Maintain, promote and follow health and safety in line with Light Project Peterborough policy and keep records as required
* Keep all financial and administrations up to date and in line with policy
* In addition to the duties set out in this job description the post holder may at times be required to undertake additional or other duties to meet the needs of Light Project Peterborough

**Person Specification**

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| Experience and knowledge | Essential / Desirable |
| Minimum 2 years’ experience supporting vulnerable adults | D |
| Minimum 2 years’ experience leading projects | D |
| Experience of helping others have a voice in systems and decisions that effect them | D |
| Experience of achieving results against agreed targets | E |
| Knowledge of GDPR | E |
| Knowledge of safeguarding issues | E |
| Qualifications / Membership |  |
| Entry level English and Maths or above | E |
| Skills |  |
| Self-motivated, able to work alone as well as in a team | E |
| The capacity to inspire and motivate others | E |
| Ability to empathise with volunteers and understand their needs | E |
| Ability to work to a high standard with an attention to detail | E |
| Excellent IT, verbal and written communication skills with service users, colleagues, and other organisations | E |
| Good time management skills, including the ability to prioritise and plan work to meet deadlines | E |
| Be able to demonstrate initiative and creativity in finding solutions to complex issues | E |
| General |  |
| Hold a clean driving licence with insurance for business use | D |
| Ability to work flexible hours including early mornings, evenings and weekends | D |
| Maintain and observe conditions of health and safety | E |
| Willingness to develop within the job and undergo relevant training | E |
| Respect and sympathy for people struggling with chaotic lifestyles and/or life-controlling addictions | E |
| Be committed to equality and diversity | E |
| Be positive, patient and adaptable under pressures | E |
| Recognition and respect of the Christian ethos of the charity | E |